

**HISTORY AND MILESTONES**

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| Date | Milestones |
| 1992 | **Bolton Young Persons Housing Scheme** (BYPHS) established.  The charity provided accommodation to homeless young people in  one, two bedroomed house. |
| 1999 | The charity had increased to:   * 10 houses   with a staff team of four:   * 1 x Manager * 2 x Support Workers * 1 x Administrator |
| 2009 | **Nightstay** opened on Castle Street, providing accommodation to eight young people as an 18-month pilot scheme. |
| July 2012 | Bolton MBC sent out its first tender for homelessness services for young people. At this time, BYPHS offered:   * 25 x **Supported Tenancies** * 8 x bedspaces at Nightstay (which was now called **Castle House**)   The charity by then had grown to   * 13 members of staff, operating out of an office on Blackburn Road. * An annual turnover **£479,000**.   Unfortunately, staff were working 4 day weeks to avoid redundancies due to funding cuts; they were delivering Drop-In services; but were unable to offer off-site activities (and hadn’t been for 2 years).  Support Workers were picking up shifts at Castle House to make up lost wages. |
| 2013 | BYPHS secured **£278,000 in funding from the Big Lottery** (for a new project - **Project Front Door** (PFD) – which was to offer accommodation from Pentland Terrace), a property owned by Bolton at Home.  7 members of staff were recruited for this new service. |
| After **winning the tender from Bolton MBC to provide services for six years**, BYPHS’ staffing structure changed to include:   * 5 staff who transferred from BASE * 1 member of staff who transferred from NCH * 1 new administrator   and to accommodate this growth, relocated to offices in Trinity House. |
| BYPHS inherited the **Supported Lodgings** and **45 dispersed flats** including the **Stonechurch** building. |
| **Plan B** Scheme opened. |
| 2014 | Operational Manager post created to oversee the delivery of the accommodation and support services offered to young people. |
| Bolton at Home offered the Greenbank site to the charity and the **Lucas Scheme** began to offer accommodation. |
| Expansion of the Supported Tenancies Team. |
| 2015 | Comic Relief funding secured to appoint two mentors to the staff team.  The charity held its first ever Gala Ball.  Faces of BYPHS exhibition launched.  First charity Sleepout fundraising Event held. |
| 2016 | The Administration team expanded and a Manager post created. |
| Nightstay on Castle Street closed, moved to Pentland Terrace and renamed Castle House.  PFD moved from Pentland Terrace into Block One, Greenbank. |
| **Quest** joined BYPHS (the organisation was originally aligned to Castle House). |
| Developed a Child Sexual Exploitation mentor with Police and Crime Commissioner Office Grant funding. |
| Introduced a Mental Health Worker role with funding from with grant funding from the **Masonic Charitable Foundation.** |
| 2017 | **BYPHS 25th Birthday Celebration**  **Guardians Scheme** launched. |
| New part-time **Fundraisers** appointed to the charity. |
| 2018 | Funding from the **Big Lottery** enabled the charity to the **Chances Team** - bringing all the mentors into one team and recruiting a manager. |
| Service at Stonechurch expanded to prove 24/7 staff cover and more staff recruited. |
| The size of the staff team saw the central office relocated from Trinity House to **Sure Store.** |
| BYPHS changed its name to **BACKUP North West** and launched the name change at its AGM.  Madness video produced. |
| 2019 | Appointment of a new Fundraising Manager |
|  | Launch of ‘The Van’ – BACKUP’s mobile coffee van selling hot drinks and homemade cakes with all profits ploughing directly into Chances. |
| 25th May 2019 | Bolton MBC sent out its second tender for homelessness services for young people, with a focus on **social value**. |
| 3rd July 2019 | Tender awarded to BACKUP. |
| 8th March 2021 | BACKUP moves Head Office from Sure Store to **Bridgeman House**. |
| 2021 | Stonechurch returned to Onward Housing Association. |
|  | Redds Project opened, in what was Castle House on Pentland Terrace. |
|  | The Loft House opened in a newly refurbished building. |
| 2022 | **BACKUP celebrates it 30 year anniversary**. |
|  | The charity wins the Charity of the Year at the She Inspires awards and Maura Jackson wins the Women in Leadership award. |

**Awards**

***Organisation awards:***

* Investors in People GOLD 2014.
* Bolton Business Award 2016 – we are backing Bolton.
* Investors in People GOLD 2017.
* North West Charity of the Year 2017
* Bolton Business Award 2018 – not for profit
* Regional Workplace Wellbeing Award – GM Chamber 2018
* National finalist in British Chamber of Commerce Workplace well-being award 2018.
* Investors in People GOLD employer of the year finalist 2018 and 2015 **GLOBAL** award.
* Finalist in North West Charity Awards – fundraising team of the year – September 2019.
* Winner in Women in Housing awards – Marketing and Communications Initiative (for the Madness Video) October 2019
* Freshies 2020 Treasured team Award
* Finalist of E3 business awards Charity of the Year.
* CIH finalist Housing Heroes 2021 Project of the Year (National)

***Chief Executive, Maura Jackson***

* Inspire Women Award 2016 – going the extra mile category. (Bolton)
* North West Inspiring Women Award 2018 – community category.
* 2nd in the Barclays North West Professional Woman of the Year “not for profit” 2018 (highly commended)
* National Chartered Institute of Housing Inspirational Leader of the year 2017
* National Business Women’s Awards 2018 at Wembley Stadium – Third sector Champion.
* Institute of Directors – North West and Isle of Man Director of the Year Third sector, April 2019. Find out July 2019 whether selected as a national finalist.
* Finalist in E3 business awards 2019 Outstanding Woman in Business.
* Placed second in Inspire Women Awards Bolton 2019 - Leadership category.
* Winner 2019 EVA awards: Inspirational Woman. September 2019.
* Bolton Business Awards – Business Person of the Year 2019
* Freshies Phoenix Award 2020
* Investors in People GLOBAL Leader of the Year 2021

***Individual members of staff:***

* Sharon Mathews, Jo Vickers, Dee Gilmore and Maura Jackson have also been winners or finalists in awards bringing positive attention to BACKUP.

***Awards to young people:***

* Young people have been winners and finalists at Bolton at Home Stars in the Community Awards. (Jordan Flanagan, Martyn Parker, Christopher Buckett and Liam Myers have won it.)
* Star in the Community Awards – Spirit of Youth won by Jessica Green-Howard on 23.06.22